

AWARDS & ACCOLADES | 04.13.2023

Choate Recognized in the BTI Client Service 200

Choate was listed in the 2023 Client Service 200 by BTI Consulting Group, a leading provider of strategic law firm research. Choate has been recognized in the BTI Client Service All-Stars listing since 2011 and continues to earn its spot by receiving top-tier reviews for client service by Fortune 1000 corporate counsel.

Since the BTI Client Service Team evaluates law firm performance based solely upon independent client feedback, the only way to earn a ranking is to receive unprompted recognition from a firm client for excelling in customer service. Firms are evaluated across 17 key areas of strength that are integral to delivering superior client service, including business understanding, quality of communication, legal skills, breadth of services and commitment to client satisfaction.
